

HOW TO FILE FOR MASSACHUSETTS PAID FAMILY AND MEDICAL LEAVE



GET SUPPORTIVE ASSISTANCE

Even after your claim has been filed or you have requested a Leave, we may be in touch to check your progress, answer questions or obtain additional information from you. Our goal is to offer a smooth and hassle-free experience until you return to work. Feel free to call us with anything that's on your mind. We're here to help.

In partnership with your employer, The Hartford makes it easy to file a claim for **Massachusetts Paid Family and Medical Leave**. Our caring and knowledgeable team will be there for you every step of the way.

Before you file your claim with The Hartford, have information ready such as:

- The type of Leave you are taking
- How long you expect to be out
- Your physician's contact information

Important reporting guidelines:

- If your absence is scheduled, call The Hartford up to 30 days prior to your last day of work (for example, an upcoming hospital stay).
- If your absence is unscheduled, follow your employer's call out policy and call The Hartford as soon as possible.

How to file MA PFML with The Hartford:

Choose One:

- By Phone: 1-888-301-5615 from 8 a.m. – 9 p.m., EST
- Online: <https://AbilityAdvantage.TheHartford.com>

WE'RE HERE FOR YOU

Whether it's the birth of a child, or the need to take care of yourself or a family member, you can rest assured that you'll receive the financial protection and support you need during life's big moments.

For more information about your MA PFML benefits, contact:
your HR Representative

